We provide mediation services in Kent, Ionia, Lake, Macomb, Monroe, Newaygo, and Oceana counties. We bring special education to conflict by providing expert and affordable mediation and training services.

The Dispute Resolution Center of West Michigan provides these services in Kent, Ionia, Lake, Macomb, Monroe, Newaygo, and Oceana counties.

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more information

COST: FREE

Any special education issue

Mediation can be used at any time for 

Mediation is a process that helps settle

Disagreements.

complains

- Avoid costly hearings and
- Relationships
- Preserve working
- Reach decisions faster
- Effectively
- Work together more
- Focus on the issues

Sometimes parents and 

educators disagree over a child's 

needs.

Children With Disabilities

special education and

mediation

facilitator and

mediator roles

They also help meetings stay on track and

Facilitators make sure that everyone has a

- Process compliances
- Resolution meetings needed to do 
- Mediation/Dehinition Reviews
- IFSPs and IEPs

available to attend meetings involving:

Trained and neutral facilitators are

facilitation

additional training in special education law

They are trained in Mediation and 

Facilitators and mediators are neutral; they

facilitator and mediator roles

- They are trained in Mediation and do not take sides.
- They are neutral.
- They help meetings stay on track.